

# **SOUTHERN HEAVEN RANCH OUTDOORS, LLC**

**Southern Heaven Ranch Outdoors, LLC is located right in the middle of the Ozark National Scenic Riverway. We are a full service company ready to support ALL of your outdoor excursion needs.**

## **Guided Side-By-Side UTV Tours:**

Experience the thrill of Side-By-Side (UTV) riding. We teach you the most important techniques of UTV and ATV operating and then you're off into the highs and lows of the Scenic Ozark Mountains with your guides leading the way. Our adventures offer a wide variety of outdoor education, family fun and excitement. You will experience the best of the outdoors such as wild life, scenic ridges, beautiful views of the Ozark Mountains, Rocky Falls State Park, Klepzig Mill, Alley Springs Grist Mill, Missouri's Wild Horses, Current River, Jacks Fork River, Bay Creek, numerous creek crossings with wading and swimming for everyone. You will see some of the most spectacular views as you experience the ONLY exhilarating UTV Adventure in the Ozark Mountains of Missouri.

## **OTHER ACTIVITIES WE OFFER:**

Southern Heaven Ranch Outdoors will soon be conducting Aircraft Flight Training, Firing Range, Firearm Training, Concealed Carry Certification, Firearm Rental, Skeet Shooting, as well as, Over Night Horse Boarding for Trail Riders staying at our local Lodges or Motels in town. Southern Heaven Ranch is located just a few miles from many Horse Trails such as Shawnee Camp Ground and Equestrian trails. From Boy Scout trips to professional outdoorsmen we are here to support your every need. If you can dream it up...we are equipped to support it. Anyone want to walk the Ozark Trail beginning to end? Why carry everything on your back when we can be there for you at every stop?

We challenge you to your next outdoor excursion and look forward to supporting you the entire way.

## **PACKAGE DEALS:**

Package Deals are also available for outdoor enthusiast that wish to Zip line, Canoe, Hike or ride UTV's and Camp over night. You can simply tell us your outdoor excursion desires and we will set everything up for you with our local outdoor partners. Your camp site can be set up for you at the end of each day at every location, waiting for you to relax by the fire (sorry but cooking is not included).

**UTV's OPERATED AT SHRO:**

The Kawasaki Mule PRO FXT LE-6 Seater

Pricing:

- 2-3 Persons: \$75 per hour Per 6 Seater UTV with a 2 hour minimum tour
- 4-6 Persons: \$125 per hour Per 6 Seater UTV with a 2 hour minimum tour
- 6 Passengers per UTV Maximum

**REQUIREMENTS:**

- All UTV Operators must have a valid state issued driver's license and current auto insurance
- All UTV Operators must acquire the SHRO LLC training course
- Riders must be 18 years old to operate any vehicle at SHRO LLC
- Rider Size/Height restrictions Apply. All Children normally requiring a car seat must be able to wear and remain strapped in for the entire tour other than rest points
- All participants must sign a liability waiver
- All Drivers must sign a vehicle damage agreement
- Parents/Guardian will sign agreements on behalf of all minors
- Footwear is mandatory

**CANCELLATION/REFUND POLICY:**

- We will refund the deposit money for any cancellations made 24 hours prior to the scheduled tour date. No refunds will be given for cancellations made less than 24 hours prior to the scheduled tour date. No-shows are charged the full reservation. Parties arriving with less people than expected and requesting less vehicles than reserved will be charged the full fee of the original reservation or use the reservation at a later date at SHRO discretion.
- Gratuity for the Guides are always appreciated
- RESERVATIONS and CANCELLATIONS ARE REQUIRED! Call (870)-243-2812 OR (573)-226-3003

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## **TOUR TIMES:**

- Standard scheduled Tours Depart at 9:30am-11:30am and 1:30pm-3:30pm
- Any Deviated schedule times must be communicated 72 hours in advance for customer specific needs.
- Arrive at least 30 minutes prior to your Tour times FOR RIDER TRAINING COURSE.
- Tour duration and times are subject to change due to late arrivals
- CHECK-IN CENTER OPENS AT 9AM
- Southern Heaven Ranch Outdoors CLOSSES AT 5PM

## **RULES & REGULATIONS**

- We are committed to providing the best possible riding experience as well as the safest. To accommodate our guests from all ages, skills and equipment preference please adhere to the following Rules & Regulations. Please be courteous and considerate of your fellow riders.
- PROTECTIVE EYEWEAR, Goggles, or glasses etc... must be worn at all times.
- FOOTWEAR, any type of shoes, boots, flip flops or sandals (Bare feet is NOT PERMITTED) if footwear is lost during the tour you must remain in the vehicle for the remainder of the tour even at rest stops.
- The parking lot is for parking your vehicles only. No speeding, spinning or driving on the grass. Never enter the aircraft runway landing area or go near the aircraft for any reason unless accompanied by a SHRO staff member.
- Speed limit in the Parking lot and traveling to and from areas is: 5 mph
- NO OPEN FIRES at any time
- NO LITTERING OR LEAVING GARBAGE BEHIND ON TRAILS OR SOUTHERN HEAVEN RANCH. PLEASE PACK OUT WHAT YOU PACK IN
- OUR AREAS ARE PATROLLED BY PARK RANGERS, CITY, STATE AND COUNTY POLICE OFFICERS.
- DRIVE RESPONSIBLY TO PROTECT THE ENVIRONMENT AND PRESERVE OUR LOCAL CITY AND STATE ATV PRIVILEGES.
- All riders must bring any and all required medication that they require for their personal health requirements such as Epinephrine pens, Eye contact solutions, bug repellants, sunblock etc.

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- Never feed or go near any of the animals on SHRO or the State Parks
- Never perform any type of maintenance on the UTV's
- Never use Fix-A-Flat in the tires of the UTV's
- Never wash the windshields of the UTV's
- Never add Fuel or Oil to the UTV's unless authorized by the staff of SHRO
- Never attempt to tow or tow another vehicle with the UTV's
- Never operate the UTV's in any deep water or Riverways
- Never operate the UTV's near any steep bluff or steep trails
- Never operate the UTV's through areas of dense over hanging tree limbs to avoid scratching the windshields.
- Never remove the ignition key from the UTV's
- Never text on your phones while operating the UTV's
- Always use proper hand signals on or off road while operating the UTV's
- All visitors, Riders and Non-Riders must sign in at the CHECK-IN CENTER.
- All riders must complete and sign the Liability Waiver.
- All riders under the age of 18 must have a parent or guardian sign the Liability Waiver.
- ATVs, UTVs and off-highway motorcycles must have a properly functioning muffler, and spark arrestor.
- No obnoxiously loud Mufflers
- No alcoholic beverages or illegal drugs may be carried onto or consumed on the property or while in the vehicles.
- No person under the influence of alcohol, drugs, or any illegal substances will be permitted access to the property or vehicles.
- Coolers may be inspected at any time to enforce this rule.
- No firearms, fireworks or weapons are permitted on the Ranch, on the tours or in the UTV's at any time

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**THESE RULES ARE TAKEN VERY SERIOUSLY.**

**Participants that disregard the rules or pose a safety threat to the environment, themselves or others will, at a minimum, be discarded from the SHRO property, State Parks and vehicles without a refund and may be suspended from future visits.**

**Please note the hours of operation. Allow yourself plenty of time to return to the parking area to pack up and exit the ranch at closing time.**

Print Parent/Guardian Name: \_\_\_\_\_

Signature Parent/Guardian : \_\_\_\_\_

